

**BEFORE THE FORUM**  
**FOR REDRESSAL OF CONSUMER GRIEVANCES**  
**IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI**

**On this the day 13<sup>th</sup> of September'2021**  
**C.G.No:22/2021-22/ Kurnool Circle**

**Present**

**Sri. Dr. A. Jagadeesh Chandra Rao**  
**Sri. R.M.M. Baig**  
**Sri. Y.Sanjay Kumar**  
**Sri. Dr. R. Surendra Kumar**

**Chairperson**  
**Member (Finance)**  
**Member (Technical)**  
**Independent Member**

***Between***

Mr.S.Vasudeva Reddy,  
5-72, Beside Sri Venugopal Swamy Temple,  
Simhadripuram,  
Kadapa.

Complainant

***AND***

1.Assistant Accounts Officer/ERO/Pulivendula  
2.Deputy ExecutiveEngineer/Rural/Pulivendula  
3. Executive Engineer/O/Pulivendula

Respondents

\*\*\*\*\*

**ORDER**

1. The complainant filed a complaint before this forum stating that he has applied for New Agriculture Connection On 02-01-2019 vide Application No NC011902997043 through online and Application Reg. No. 25121N106542019JAN02, Kadapa circle. The complainant paid an amount of Rs.17,520/- on 09-12-2019 at ERO Office, Pulivendula vide receipt No. 6568360 as per the Demand Notice issued by the department.

Further stated that the department did not provide DTR to the New Agricultural service even after completion of almost 20months and

**DESPATCHED**

**DATE** 13/9 C.G.No.31/2021-22/Kurnool Circle

Page 1

provided DTRs to other consumers who were paid amount after his payment date i.e.,9.12.2019. Hence requested the forum to arrange DTR and new agricultural service connection. The complaint was registered as C.G.No.22/2021-22/Kadapa Circle and served notice to the respondents to submit their written submissions.

2. Written submission received on 3.9.2021 from the respondent No. 3 stating that :


“On verification it is observed that lines and Transformer erected on 27.8.2021. So work was completed”.

3. When complainant was contacted by the Secretary of the forum at 12.45 P.M on 03.09.2021, complainant expressed his satisfaction and requested to close the complaint.

4. In as much as the grievance of the complainant is resolved by the Respondents, the case is disposed off .

Sd/- Sd/- Sd/- Sd/-  
Member(Finance) Member (Technical) Independent Member Chairperson

**Forwarded By Order**

  
**Secretary to the Forum**

**This order is passed on this, the day of 13<sup>th</sup> Septemebr'2021**

If aggrieved by this order, the Complainant may represent to the Vidyut Ombudsman, Andhra Pradesh, 3<sup>rd</sup> Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008, within 30 days from the date of receipt of this order.

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer (Chief General Manager (O&M)/ Operation)/ CGRF/ APSPDCL/ Tiruati.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh , 3<sup>rd</sup> Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008.

Copy Submitted to the Secretary, APERC, 11-4-660, 4<sup>th</sup> Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.